

1. Your trailer is warranted against defects in material and workmanship:
(a) in respect of the canvas component of the tent, subject to fair wear and tear (having regard to use), for a period of 1 year; (b) in respect of all trailer parts (other than the chassis), for a period of 1 year; and from the date of supply of the trailer to you. (c) five- year structural chassis warranty on all off road trailers.
2. This warranty does not cover wheels or tyres, wear parts, rubber, paintwork, zips, flyscreens, clips, cords (on the tent and the trailer), discolouration, surface rust, corrosion, cushions, poles, pegs or ropes, damage caused by fair wear and tear or misuse.
3. This warranty only applies:
(a) to the original purchaser of the trailer and not to any subsequent owner; (b) where the trailer is used for personal use and not rented, hired or otherwise used for commercial purposes; (c) where you have not made any modification to the trailer; (d) if you use the trailer for the purpose for which it was designed; and (e) if you properly maintain the trailer and the tent.
4. Our liability is limited, to the extent permitted by the Australian Consumer Law, to the repair or replacement of the trailer or of a component.
5. Subject to the Australian Consumer Law we will not be liable for any consequential loss caused as a consequence of the failure of the trailer or component. In particular we will not be liable for any transport, accommodation, towing or recovery costs or for the damage to any items that were in the trailer which were not part of the trailer.
6. You must make the trailer or component concerned available for inspection by us, at the premises from which the trailer or component was purchased, before we will accept any warranty claim. Also known as a back to base warranty.
7. We reserve the right to repair or replace the whole or part of the trailer under this warranty. We will not be liable for the cost of any work to the trailer if we have not first agreed to the work being carried out under the terms of this warranty.
8. ModCon Campers reserve the right to seek proof of purchase to approve any warranty claimed and may reject any claim if such proof is unable to be provided by the original purchaser.
9. Any component, which we authorise you to replace under this warranty, must be returned to us for inspection and will become our property after replacement. You agree to promptly deliver these components to us at your expense.
10. You must pay the costs of returning the trailer or component to us, when making any warranty claim, and you must also bear the costs of returning the trailer or component to you after it has been repaired or replaced by us.
11. All warranty claims must be made in writing. For the purposes of this warranty the term “writing” includes emails or documents forwarded to us by facsimile transmission.

12. Any valid warranty claim approved by ModCon Campers do not in any way or under any circumstance imply an extension or renewal of the warranty period.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.